



QVC UK MODERN SLAVERY STATEMENT

Introduction

This Statement has been published in accordance with the Modern Slavery Act 2015 in respect of the financial year ended 31 December 2020.

The UK Modern Slavery Act 2015 requires companies supplying goods or services in the UK and which have a total turnover above a certain threshold to disclose any efforts they take to address the issue of forced labour and human trafficking (“Modern Slavery”), and to publish a statement describing these efforts, so that consumers can make informed choices about the products they buy and the businesses they choose to support.

Organisation Structure, Business and Supply Chains

QVC Inc., including its subsidiaries (“QVC”) is a multi-channel retailer with operations in USA, UK, Germany, Japan, Italy and China, and is part of the Qurate Retail Group (“QRG”). QVC’s supply chain encompasses product being manufactured under QVC “proprietary brands” (owned by QVC) and also manufactured by Vendors under Vendor brands which are then sold by QVC.

In all markets QVC operates within the laws and regulations of those markets ensuring that all its employees are employed and treated fairly and with ethics and integrity.

Our Principles and Approach

QVC UK recognises the importance of having in place measures designed to identify, report on and ultimately prevent Modern Slavery.

It is expected that all QVC Business Partners share its values and take responsibility in recognising risks of Modern Slavery in their own supply chains. We recognise that Modern Slavery in supply chains is a complex issue which requires continued vigilance.

All QVC Business Partners must comply with the Qurate Retail Group Global Business Partner Code of Conduct. The Code prohibits, among other things, slavery, forced, bonded, indentured or prison labour or any other involuntary labour in any form. Documentation demonstrating compliance with

the Code must be kept by Business Partners for a minimum of three years and may be audited by QRG to confirm compliance.

Globally, QRG expects its Business Partners to act ethically and with integrity in the sourcing of products and their treatment of employees. QVC UK participates in QRG's global compliance audit programme which includes onsite factory Workplace Conditions Assessment Audits for certain suppliers based upon a risk based approach, and includes specific checks on forced, bonded and child labour, disciplinary practices, working hours and remuneration. This audit program is designed to protect those involved within our supply chain through regular checks and shared education, and our objective is to continue to expand this program to cover more suppliers and factory sites.

Continued Awareness

Alongside the steps taken at factory level through its audit programme, QVC has a dedicated Responsible Sourcing Team whose responsibility it is to manage risks in our supplier base. This team has a working understanding of the relevant laws and upholds QVC UK's zero tolerance approach.

Approved by the board of directors of QVC UK on 7 March 2021 and signed by:



Robert Muller
CEO