



QVC UK MODERN SLAVERY STATEMENT

Introduction

This Statement has been published in accordance with the Modern Slavery Act 2015 in respect of the financial year ended 31 December 2021.

The UK Modern Slavery Act 2015 requires companies supplying goods or services in the UK and which have a total turnover above a certain threshold to disclose any efforts they take to address the issue of forced labour and human trafficking (“Modern Slavery”), and to publish a statement describing these efforts, so that consumers can make informed choices about the products they buy and the businesses they choose to support.

Organisation Structure, Business and Supply Chains

QVC Inc., including its subsidiaries (“QVC”) is a multi-channel retailer with operations in USA, UK, Germany, Japan, Italy, Poland and China, and is part of the Qurate Retail Group (“QRG”). QVC’s supply chain encompasses product being manufactured under QVC “proprietary brands” (owned by QVC) and also manufactured by QVC Business Partners under Vendor brands which are then sold by QVC.

In all markets QVC operates within the laws and regulations of those markets ensuring that all its employees are employed and treated fairly and with ethics and integrity.

Our Principles and Approach

QVC UK recognises the importance of having in place measures designed to identify, report on and ultimately prevent Modern Slavery. We expect that all QVC Business Partners share its values and take responsibility in recognising risks of Modern Slavery in their own supply chains. We recognise that Modern Slavery in supply chains is a complex issue which requires continued vigilance.

QVC UK is a member of the QRG group and participates in, and benefits from, the QRG Corporate Responsibility initiatives and commitments relating to responsible product sourcing. QVC UK will only conduct business with vendors who comply with our Qurate Retail Group Global Business Partner Code of Conduct (“Code”), which requires that products be produced in conditions that support, among other things, human rights, fair labour standards and employee safety. This commitment to global human and labour rights, and our programme for verifying that our products are made in safe and responsible facilities, align with the United Nations Sustainable Development Goals 8 and 12.

Our Strategy

QRG operates a Sourcing Social Responsibility (“SSR”) programme, with a 4-part responsible sourcing strategy to address supply chain risks:

1. **Code of Conduct:** All QVC Business Partners must comply with the Code. The Code prohibits, among other things, slavery, forced, bonded, indentured or prison labour or any other involuntary labour in any form. Documentation demonstrating compliance with the Code must be kept by Business Partners for a minimum of three years and may be audited by QRG to confirm compliance.
2. **Risk Evaluation:** We evaluate the risks of our QVC Business Partners based on several criteria and at both the country and factory level, so that we can focus our efforts and resources in the sourcing regions with greater levels of concern. At the factory level, we look at factors including geographic location, the volume of purchases, and whether the product is a proprietary or exclusive brand. Each report resulting from an audit includes a score for each of five areas (benchmarked against global, country and industry scores): labour, wages and hours, health and safety, management systems and environment. If an audit shows a moderate, major or severe issue, we require the QVC Business Partner to implement a Corrective Action Plan and this is then validated with a subsequent follow-up audit conducted by QRG's SSR team.
3. **Enforcement:** We conduct onsite factory Workplace Conditions Assessment Audits for certain QVC Business Partners (based upon the risk-based approach described above), and these include specific checks on forced, bonded and child labour, disciplinary practices, working hours and remuneration. Our objective is to continue to expand this programme to cover more vendors and factory sites.
4. **Team Member Training and Accountability:** Global sourcing staff and others who are involved in sourcing activities are trained on QRG's sourcing policies and procedures and are accountable for complying with them.

More information on the "Curating Product Responsibly" pillar and the SSR programme (including more detail on the audit programme) can be found at the following link:

<https://www.qurateretailgroup.com/lp/curating-product-responsibly/>

QRG's Corporate Responsibility Report

QRG publishes a Corporate Responsibility Report every year, which sets out progress against the three pillars of our corporate responsibility work: Protecting our Environment, Championing Empowerment and Belonging and, relevant for this Modern Slavery statement, Curating Product Responsibly. The 2021 Corporate Responsibility Report, published in June 2022, can be found at the following link:

<https://www.qurateretailgroup.com/lp/corporate-responsibility/>

This Modern Slavery statement was approved by the board of directors of QVC UK and is signed by:



Koreen Fader
Chief Executive Officer