

QVC UK Fire Light Diamonds Competition Terms and Conditions

1. This promotion is organised by QVC UK and is open to any resident of England, Scotland and Wales aged 18 years or over, except employees or agents of QVC or any of their group companies, their families, households and anyone professionally connected with this promotion. Northern Ireland residents are not eligible to enter this competition.
2. Entries are limited to one per transaction, regardless of the number of products bought in that transaction.
3. To enter you will need to purchase a qualifying Fire Light Diamond product between 00:00 on Sunday 1st November 2020 and 23:59 on Monday 30th November 2020 where your order number will automatically be entered into a draw to win a prize.
4. Qualifying spend excludes Waitlist orders and items subsequently returned and refunded, or cancelled. Auto Delivery, Easy Pay and Advanced Order items only qualify for this competition if they are placed during the qualifying period of this competition.
5. The winner will be randomly selected from all of the eligible entries and QVC will not enter into any correspondence regarding the results.
6. The prize awarded to the winner will be a selection of products from the Fire Light Diamond brand, chosen by Fire Light Diamond, worth approximately £999.
7. By entering this competition, you give QVC permission to contact you using the contact details provided with the competition entry to obtain your consent to allow QVC to announce you as a winner.
8. If you object to any or all of your details and winning entry being published, please inform QVC. In such circumstances QVC must still provide the information and winning entry to the Advertising Standards Authority on request.
9. QVC UK will use all reasonable endeavours to notify the winner via email after 00:01 on Thursday 3rd December 2020. The winner will be required to confirm to QVC UK, in the manner instructed by QVC UK, that they accept the prize within five days of receiving the email. In the event that the winner fails to do so by 00:00 on Wednesday 9th December 2020 then QVC UK may at its absolute discretion to disqualify that person and select at random a replacement winner who QVC UK will use all reasonable endeavours to notify via email. If the replacement winner fails to respond within such time-limit set by QVC UK which QVC UK shall use its

reasonable endeavours to inform them via email or otherwise the provisions of this clause shall apply to the replacement winner in the same way as if they were the original winner.

10. The decision of QVC is final and QVC will not enter into any correspondence about the results.
11. There will be no cash alternative or prize alternative (except as set out in paragraph 12 below).
12. In the event that all or part of any prize is unavailable then QVC reserves the right to offer an alternative prize of equivalent value.
13. QVC will endeavour to despatch the prize to the winner within 28 days of receiving a delivery address from the winner.
14. QVC shall not be liable for any disruption to this promotion, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of any disruption to this promotion, QVC shall use its reasonable endeavours to remedy the disruption and resume this promotion on a fair and equitable basis to the entrants.
15. QVC, acting reasonably, reserves the right to delay the timing of notification or publication of the results.
16. When entering a prize draw, you agree that any personal information provided by you with the competition entry may be held and used only by the Promoter or its agents and suppliers to administer the prize draw.
17. You agree to indemnify QVC and hold them harmless from and against any losses, damages, liabilities, obligations, claims, actions and demands, including without limitation reasonable legal fees, arising directly or indirectly from any breach of the conditions or warranties set out in 18, 19, or 20 above.
18. By entering this promotion you agree to be bound by these terms and conditions and any entries not complying with these terms and conditions will, at the discretion of QVC, acting reasonably, be deemed invalid and disqualified. QVC may disqualify any entrant who it reasonably believes has interfered with or attempted to interfere with the fair running of this promotion.
19. Instructions form part of the terms and conditions. If your entry involves participation in QVC's Community programmes (e.g. by adding a comment or review), then you must also comply with the QVC Community Standards (see qvcuk.com for more details).
20. This promotion shall be governed by English law.

Promoter: QVC UK, Building 8 Chiswick Park, 566 Chiswick High Road, London W4 5XU.